

# collabria

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April 11, 2024

At Collabria, the security of our cardholders' information is of utmost importance, and we are committed to keeping you informed about potential risks.

We have recently identified a suspicious website, [collabriacreditcards.life](https://www.collabriacreditcards.life), which appears to be a phishing site designed to capture Collabria cardholder details. The site was set up on April 9, 2024 and while it's not yet live, the placeholder site currently being displayed is likely to be modified to closely resemble our official website. The page description is identical to that of Collabria Financial.

As your trusted partner, we want to assure you that our security team is actively working to address this risk and mitigate any potential harm to our cardholders. However, we kindly request your assistance in safeguarding your members' information.

Please take the following actions:

1. Inform your members about this potential phishing site and advise them to exercise caution when providing their Collabria credit card details online.
2. Encourage your members to regularly review their credit card statements for any suspicious activity and promptly report any unauthorized transactions to Collabria.
3. Remind your members to only access the official Collabria websites and applications when managing their credit card accounts or submitting a card application, and to avoid clicking on links from unknown sources. The following are the only official Collabria websites and applications:

- [www.collabriafinancial.ca](https://www.collabriafinancial.ca)
- <https://www.mycardinfo.com/>
- <https://www.collabriacreditcards.ca/>
- <https://www.cardwiseonline.ca>

## **Update as of April 15, 2024:**

Although Collabria's security team was able to shut down the phishing websites on April 12, 2024, through diligent, ongoing monitoring of the situation, we've found that the phishing websites have returned. Please be aware that they are still operating under a .life domain. Our security team is currently investigating the situation and working to resolve this as quickly as possible.

In the meantime, we will be issuing a cardholder email (seen [here](#)). You can also reference our FAQs [here](#) for all questions related to this matter. Thank you for patience.

For reference and more details, please see our initial Collabria Connect post on the incident [here](#).